

Cancellation Policy

Please read the following terms and conditions carefully.

Payment of deposit will be taken as confirmation of your acceptance of these conditions of booking.

Check-in/Check-out

Check-in is from 12 pm and check-out from 10 am.

Booking

No bookings can be accepted without a deposit paid through the online booking system or our Paypal account which is hello@cassoibyciarans.com

If you are an Indian resident and can't access Paypal, you can do a net transfer to any nationalised bank – please contact us for details.

The deposit amount varies but shall be around 50% of the entire booking total.

The balance of the deposit payment should be paid on arrival.

Confirmation of booking

We will email your confirmation of your deposit payment and your reservation details upon receiving your deposit.

It is your responsibility to check the confirmation for accurate dates, amounts and room types and advise us of any errors or omissions.

Cancellation before arrival

If you cancel 28 days or more before your arrival date, you will receive 100% of your deposit back minus an administration fee equivalent to one day's stay at your

room rate.

If you cancel 14 days or more before your arrival date, you will receive 50% of your deposit back.

If you cancel 14 days or less before your arrival date, your full deposit will be retained by Ciarans.

No show

If you do not turn up and do not advise us of a delay, we will hold your room for 24 hours before letting it to other guests. You will not receive a refund of your deposit if you fail to turn up without advising us.

Change of dates

We will do our best to accommodate date changes however it is not always possible. Please try to give us as much notice as possible. We are generally able to accommodate date changes with 14 days or more notice, except at peak times, e.g. Christmas, Easter etc.

Cancellation/early departure

No refund of security deposit for cancellation after arrival. No refunds for early departures too.

Children and Extra Bed Policy

All children are welcome.

One child under 2 years stays free of charge in a crib.
One child under 12 years is charged INR 500 per night in an extra bed.

One older child or adult is charged INR 1000 per night in an extra bed.

The maximum number of extra beds in a room is 1.

Internet

WiFi is available is free of charge.

Parking

No parking available.

Pets

Pets are not allowed